



SRMEK - Serbian Association for Quality

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European Organization
for Quality



EFQM
National Partner



QUALITY
INNOVATION
AWARD



**International Scientific & Business
Quality Congress**

Effective Education & Quality Management

- Key Factor for Success -

June 29-30, 2021, Belgrade, Serbia

BIOGRAPHICAL NOTE



Patrick Mongillon

EOQ Board Executive Vice President, Paris, France

- Vice President of France Qualité in charge of international, French Think Tank « Made In Qualité » and Qualibord
- EOQ Executive Vice President in charge of strategy
- Associate Director in AQM Conseil (consultancy in performance and transformation)
- Former quality Director for 12 years

Major achievements:

- EOQ European Quality Leader Award in 2015
- Organizer of 62th EOQ Congress in Paris in June 2018
- Creator of « Qualibord » the French Quality Scorecard that measures quality in France with international benchmarking through 11 key indicators (first in Europe)
- Publication of 3 « white books » on the state of the art of quality in France (2016, 2017, 2018)
- Author of the book « Process-oriented company »