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EFQM
National Partner



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BIOGRAPHICAL NOTE



Christianna Hayes

ASQ Board of Directors, USA

Chris is the CEO of IPS, a strategic solutions company and is a proven business performance improvement leader with a cross-industry background including healthcare, manufacturing, distribution, aerospace and non-profit. Chris currently sits on the ASQ Board of Directors, is an ASQ Fellow and past chair of the ASQ Lean Enterprise Division.

Chris has served in various senior management positions focused on continuous improvement including VP of Quality at Purple and Director of Quality and Continuous Improvement at Chromalox. She holds an MBA and undergrad degree in Project Management with multiple certifications industry certifications including Six Sigma Master Black Belt, Project Management Professional, Supply Chain Professional and Quality Manager / Operational Excellence. Chris has authored a multitude of papers in various publications and presented at numerous conferences and forums across the globe.